Fleet driver quick card

One sheet for fleet drivers: set up your Wash Pass and wash PIN, start a wash at the kiosk or in the MonsoonOS app, and what to do when the kiosk says no.

Every plan | Fleet

Available on every MonsoonOS plan: Full Wash Platform and Rain Pay Terminals Only.
You need Fleet (included on Full Wash, an add-on on Terminals Only).
Written for drivers on a fleet company account.

Your company pays for your washes at the car wash. You never pay at the bay. You need two things: your **Wash Pass** QR code and your 4-digit **wash PIN**.

Get set up

1. Open the email from the car wash that asks you to set a password, and choose one. The link works for 7 days.
2. A second email shows your wash PIN and has your Wash Pass QR code attached. Keep it, or add the pass to Apple Wallet or Google Wallet from its buttons.
3. To choose your own PIN, sign in on the car wash's website or in the MonsoonOS app, open **Fleet**, and use **Wash PIN**.

Wash at the kiosk

1. Tap **Tap to Start**, then **Fleet Wash**.
2. Hold your Wash Pass QR code up to the camera.
3. Enter your wash PIN.
4. At a self-serve bay, tap **Start wash**, and tap **STOP** when you are done. At an in-bay automatic, tap **Continue** and choose your wash.

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The last screen says **Wash recorded to** and your company's name. That is your receipt.

Wash from the app

At a car wash on the Full Wash Platform, you can also sign in to the MonsoonOS app, open **Bays**, start your bay and enter your wash PIN when asked.

If the kiosk says no

You see	What to do
That isn’t a fleet QR code.	Show your Wash Pass, not a promo code.
The PIN is incorrect	Enter it again. If you forgot it, set a new one under **Wash PIN**.
Too many attempts. Please try again in a few minutes.	Wait a few minutes, then try again.
That fleet code isn’t recognized., **This fleet account isn’t active. Ask your Fleet Admin.** or **Account inactive**	Ask your company's Fleet Admin.

At a dog wash, the button is **Pack Wash** and your QR code is your **Pack Pass**.

The full steps are in Your Wash Pass and PIN and Washing with Fleet Wash.

Questions: support@cactuswashsystems.com. The latest version is at www.cactuswashsystems.com/guide. © 2026 Cactus Wash Systems LLC.